

TOM MARTIN & Co LTD QUALITY POLICY

The Quality Policy of Tom Martin Ltd is to determine, agree and conform to the needs & expectations of its customers, whilst fulfilling the requirements of BS EN ISO 9001: 2015, together with all appropriate statutory and regulatory requirements.

The Company recognises that to be competitive and maintain good economic performance within the Waste Management and Metals Recycling Industry, we must employ Management Systems which drive continuous improvement of the quality of our services, and increase the satisfaction of all Interested Parties, including our customers, employees, shareholders, suppliers and wider society.

Key objectives of the Company are that the Quality Management System provides: -

- Satisfaction to all Interested Parties, that their requirements for quality, environmental protection and safety are being achieved.
- Confidence in our Management and Staff that the high level requirements which are set for quality, are fulfilled and maintained, and that continuous improvements take place.
- A framework for establishing and reviewing quality objectives, and which provides a means to constantly establish, and explore opportunities to improve.

We are conscious that the motivation of our employees is dependent on their training, and understanding of the tasks they are expected to perform.

It is part of the training programme for every employee, that this policy is communicated and understood.

Authorised By:



G Brettle (Managing Director)

Date: 06.01.2023